

Terms and Conditions

Effective Date: 1/1/2026

These Terms and Conditions govern the use of services provided by Just Incredible Detailing. By scheduling or receiving services, the customer agrees to the following terms.

1. Services

Just Incredible Detailing provides professional automotive detailing services including interior cleaning, exterior cleaning, vehicle protection, and related automotive care services. Services are performed at a location agreed upon between the customer and the company.

2. Appointment Scheduling

Appointments may be scheduled through phone, email, social media messaging, or online booking platforms. While we strive to arrive at the scheduled time, arrival windows may vary due to traffic, weather conditions, or previous service delays.

3. Service Location Requirements

Customers must provide a safe and accessible location for service. This includes adequate space to work around the vehicle and permission to perform services at the location. Just Incredible Detailing reserves the right to refuse or reschedule service if the work environment is deemed unsafe or unsuitable.

4. Vehicle Condition

Customers are responsible for informing Just Incredible Detailing of any pre-existing damage, sensitive surfaces, or areas requiring special attention before the service begins.

While every effort is made to safely clean and protect vehicles, Just Incredible Detailing is not responsible for pre-existing damage, worn materials, loose trim, failing paint, or previously compromised surfaces that may become visible during or after the cleaning process.

5. Service Results

Detailing services significantly improve the appearance of a vehicle; however, some stains, odors, scratches, or imperfections may be permanent and cannot always be fully removed. Results may vary depending on the condition and age of the vehicle.

6. Customer Belongings

Customers are responsible for removing personal belongings and valuables from the vehicle before service. Just Incredible Detailing is not responsible for lost or damaged personal items left inside the vehicle.

7. Payment

Payment is due upon completion of services unless otherwise agreed upon in advance. Accepted payment methods may include cash, electronic payment platforms, or other payment methods approved by the business.

8. Cancellations and Rescheduling

Customers are asked to provide reasonable notice if they need to cancel or reschedule an appointment. Repeated last-minute cancellations may result in refusal of future bookings.

9. Satisfaction Policy

Customer satisfaction is important. If a customer is not satisfied with a service, they should notify Just Incredible Detailing within 24 hours so the issue may be reviewed and addressed where appropriate.

10. Communication Consent

By submitting contact information through phone, email, website forms, or social media, customers consent to being contacted regarding appointments, service updates, and promotional offers. Customers may opt out of promotional communications at any time.

11. Changes to Terms

Just Incredible Detailing reserves the right to update or modify these Terms and Conditions at any time. Updated terms will be posted or made available upon request.

12. Weather Policy

Because Just Incredible Detailing provides mobile detailing services, certain weather conditions may prevent services from being safely or effectively performed. Severe weather conditions such as heavy rain, lightning, high winds, or other unsafe conditions may require appointments to be rescheduled.

If weather conditions interfere with the scheduled service, Just Incredible Detailing will contact the customer as soon as possible to arrange a new appointment time.

13. Deposits and No-Show Policy

In some cases, a deposit may be required to secure an appointment. Deposits will be applied toward the total cost of the service.

Customers who cancel with insufficient notice or who are not present at the scheduled appointment location may forfeit their deposit or may be required to pay a cancellation fee before booking future services.

14. Excessive Dirtiness or Condition Fee

Service pricing is based on the expected condition of the vehicle at the time of booking. Vehicles that require significantly more time due to excessive dirt, pet hair, sand, stains, mold, spills, or other conditions may be subject to an additional service fee.

If additional time or specialized cleaning is required, the customer will be informed before the service continues whenever possible.

15. Late Arrival Policy

Customers are expected to have the vehicle available and accessible at the scheduled appointment time. If a customer is significantly late or the vehicle is not ready for service, the appointment may need to be rescheduled. Repeated delays may result in cancellation of the appointment or refusal of future bookings.

16. Contact Information

For questions regarding these Terms and Conditions, please contact:

Email: justincredibledetailingservice@gmail.com

Business Name: Just Incredible Detailing